إيناجيك كانجين لمعدات المياه ذ.م.م
ENAGIC KANGEN WATER EQUIPMENT L.L.C
Office No.105, Hassanicor Building, AL Barsha First, Dubai, United Arab Emirates
Telephone: 043955011 Fax: 043955150 P.O. Box: 282885

Customer Refund Request Form

Requested To:	Accounts Dept	**Requested By:**	Customer Service Dept
Name of the Customer:		**Customer ID:**	
Invoice No & Date of Purchase:		**Item Returned:**	
Reason for Return:		**Amount Paid:**	
Payment Mode:		**Attachments:**	Invoice copy - [ ] Yes / [ ] No

Refund Policy and Charges

Device	Price	Restocking Fees (*If Shipped*)	Processing Fees of 2% (*If NOT Shipped*)	Other Deductions	NET REFUND
Super 501	AED 22,575.00	AED 1,129.00	AED 452.00	**Shipping Fees And Bank Charges (*If Applicable*)**	**NET Refund** = Device Price – Restocking fees (or 2%) – Shipping Fees – Bank Fees
Kangen 8 (K8)	AED 20,213.00	AED 1,011.00	AED 404.00		
SD 501 DX	AED 18,743.00	AED 937.00	AED 375.00		
SD 501 Platinum	AED 17,273.00	AED 864.00	AED 345.00		
ANESPA	AED 12,390.00	AED 620.00	AED 248.00		
JRIV	AED 11,550.00	AED 578.00	AED 231.00		
emGuarde	AED 5,880.00	AED 294.00	AED 118.00		
emGuarde Go	AED 10,626.00	AED 531.00	AED 213.00		
Kangen Air	AED 5,670.00	AED 284.00	AED 113.00		

Submission Instructions & Requirements:
Should the purchaser wish to proceed with the refund (for any reason), s/he is required to send a request via e-mail to Enagic Dubai Customer Service cs3@enagic.ae / cs4@enagic.ae / cs1@enagic.ae for a "Sale Cancellation Form" completely signed with a subject line of Request Cancellation including the date of the order and purchaser's name. (e.g. Request Cancellation 01/01/2017 JOHN SMITH)

Approvals (*Internal Use Only - Accounts Dept*)

Checked and Verified By	Finance Approval	Management Approval
_____	_____	_____
Signature & Date	*Signature & Date*	*Signature & Date*